

Inclusive Employment Program

Application Guide





Community Wellbeing Directorate

Role: Community Partnerships Support Officer

Team: Community Partnerships

What you could do in this role...

- Support with general administration tasks and data entry such as responding to emails and phone calls.
- Support officers to assist residents with their advocacy in relation to local issues.
- Support with Bellfield Community Hub consumer satisfaction research and engagement.
- Engaging with community.

What is required to apply for this role...

- Computer Skills using Microsoft Office.
- Good time management.
- Understanding and respect for diverse communities.

Role: Support Officer

Team: Inclusive Enterprise & Local Jobs

What you could do in this role...

- Speak with local businesses about their employment needs.
- Collaborate with Employment Service Providers.
- Identify and research key communities facing barriers to work.
- Assist officers to prepare promotion of inclusive practices and social enterprises.
- Support the development and delivery of the Social Enterprise Grant Program.

What is required to apply for this role...

- Basic knowledge of Microsoft Office such as word and Excel
- Good Communication Skills.

Role: Jets Facility Support Assistant Team: Youth Services

What you could do in this role...

- Administration support.
- Creative design of promotional materials.
- Assist with content for Jets social media.
- Data administration.
- Program and activity planning.

What is required to apply for this role...

- Basic computer skills.
- Valid driver's license.
- Obtain a Working with Childrens check and submit a Police Check.

If you do not currently have these checks, we will assist with:

 Paying for a Working with Children Check and Police Check.

Role: Youth Program Support Officer Team: Youth Services

What you could do in this role...

- Assist and support the delivery and planning of activities, workshops and events (for young people) for the Somali-Australian/CALD community.
- Assist and support the delivery of key Youth Service events such as the Youth Summit Report Card and African Women's Action Group (AWAG) events.
- Assist Youth staff in programs and activities for young people.

What is required to apply for this role...

- Understanding and insight into the Somali-Australian community and culture.
- Good communication skills.
- Positive attitude and willingness to learn.
- Obtain a Working with Childrens check and submit a Police Check.

If you do not currently have these checks, we will assist with:

 Paying for a Working with Children Check and Police Check.

^{*}Detailed position descriptions will be provided throughout the interview process.



Corporate Services Directorate

Role: Financial Accounting Support Officer Department: Finance & Procurement

What you could do in this role...

- · Assist with general financial tasks.
- Work with our accounts payable and receivable.
- Complete procurement task such as requesting quotes and contacting external organisations.
- Support with Council rates.

What is required to apply for this role...

- Ability to use Microsoft Office applications.
- Basic financial and/or book-keeping experience.
- Good verbal communication.
- Submit a Police Check.

If you do not currently have these checks, we will assist with:

• Paying for a Police Check.

Role: IT Help Desk Officer

Department: IT Infrastructure, Applications & Operations

What you could do in this role...

- Assist with general financial tasks.
- Work with our accounts payable and receivable.
- Complete procurement task such as requesting quotes and contacting external organisations.
- Support with Council rates.

What is required to apply for this role...

- Ability to use Microsoft Office applications.
- Basic financial and/or book-keeping experience.
- Good verbal communication.
- Submit a Police Check.

If you do not currently have these checks, we will assist with:

Paying for a Police Check.

Role: Administration Officer Department: People & Culture

What you could do in this role...

- Administration support and management of new employee documents.
- Support with the onboarding of new staff
- Support with administration of council onboarding software (ASPIRE).
- Assist with general administration tasks such as responding to emails and phone calls.

What is required to apply for this role...

- Good communication skills.
- Good time management skills.
- Willingness to learn new software.

Desired:

 Interested in recruitment and onboarding.



Corporate Services Directorate – continued

Role: IT Support Officer

Department: IT Infrastructure, Applications & Operations.

What you could do in this role...

- Check online platforms for laptop compliance to ensure that they meet system requirements.
- Troubleshoot issues occurring with laptop software.
- Document procedures and create user guides.
- Provide excellent customer service and support to all users.
- Assist with device enrolment into MDM platform (Intune) Corporate mobile devices.

What is required to apply for this role...

- Basic knowledge of IT.
- Willingness to learn new processes.
- Obtain a Working with Childrens check and submit a Police Check

If you do not currently have these checks, we will assist with:

• Paying for a Working with Children Check and Police Check.

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Role: Animal Management Support Officer Team: Municipal Laws & Public Assets

What you could do in this role...

- Process Animal Registrations.
- Investigate unpaid animal registrations by conducting doorknocks to follow up.
- Process and triage Animal reports.
- Proactive Park Patrols, Microchip and registration checks.
- Issue of Animal Registration Tags.
- Animal Management/database maintenance.

What is required to apply for this role...

- Work well within a team.
- Good verbal and written communication.
- A valid driver's License.
- Ability to perform Manual Handling tasks.

Role: Asset Protection Support Officer Team: Municipal Laws & Public Assets

What you could do in this role...

- Update and maintain Asset Protection Records.
- Undertake field inspection to confirm Council Assets and facilitate security deposit refund.
- Collaborate with property owners and builders to assist with the return of paid security deposits.
- Data entry and general administration support.

What is required to apply for this role...

- Ability to work solo and as part of a team.
- Good attention to detail.
- Good verbal and written communication skills.
- A valid driver's License.

Role: Strategic Property Project Officer Team: Strategic Properties

What you could do in this role...

- Project support such as general administration, assisting with minute taking, filling and orders.
- Collaborate with internal and external stakeholders.
- Assist with projects and data reporting.
- Project related tasks, drafting, printing and sending notifications.

What is required to apply for this role...

- Knowledge of Microsoft Office applications.
- Administration related Skills.
- Willingness to undertake a range of tasks.
- Good writing/communication skills.

Role: Support Officer

Team: Transport & Development Engineering

What you could do in this role...

- Supporting in the recruitment, onboarding and training of School Crossing Supervisors.
- Help manage inventory and records of school crossing equipment and uniforms.
- Assist School Crossing Supervisors with the reimbursement of Working with Children Check and other personal expenses.
- General Customer Service.
- Organise general quotes such as concrete floor markings & road signs.

What is required to apply for this role...

- Basic computer and tablet skills.
- Good verbal and written communication.

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Role: Transport Planning Admin Assistant Team: Transport Planning & Projects

What you could do in this role...

- Data Entry and general administration support.
- Collate data from community consultations to support with future work.
- Review Safety Access Audit Reports to help identify and support repairs for Council assets like footpaths, to ensure they are safe.
- Support new assets: Assist with landscaping, paths, footpaths, and drainage projects.
- Registering records into Council's online database and mapping (GIS) systems.

What is required to apply for this role...

- Basic knowledge of Microsoft Office (Word, Excel etc.).
- Good time management skills.
- Good verbal and written communication skills.





Assets & City Services Directorate

Role: Asset Support Officer Team: Asset Management

What you could do in this role...

- Managing customer requests.
- Complete onsite inspections.
- Collecting data on Banyule's assets and uploading to council's online database.
- Create workflows based on tasks.

What is required to apply for this role...

- Ability to work solo and as part of a team.
- Basic understanding of Microsoft Word and Excel.
- Good verbal and written communication skills.
- A valid Driver's License.

Role: Parks Assets Audit Inspector Team: Sports field & Park Assets

What you could do in this role...

- Working outside, carry out visual inspections of Council Park assets.
- Assess the safety of park assets and determine appropriate action.
- Complete data entry tasks.
- Create workflows based on tasks.

What is required to apply for this role...

- Basic computer and tablet skills.
- Ability to work solo and as part of a team.
- Ability to manage time to deliver outcomes.
- Good verbal and written communication.

Desired:

• Mechanical mindset (Fixing things).

^{*}Detailed position descriptions will be provided throughout the interview process.