

Services and Programs available to Asylum Seekers and Refugees living in the community in Banyule					
Area	Organisation	Service / Program	Eligibility requirement	Contact details	Times
Food Relief	Diamond Valley Community Support	Food vouchers and other vouchers	Health care card and live in Greensborough, Briar Hill, Bundoora, Lower Plenty, Montmorency, St Helena and Watsonia	378a, Level 3 Greensborough Plaza Greensborough Ph: 9435 8282 www.dvsupport.org.au	Monday to Friday 9.30am-4:30pm
	Banyule Support and Information	Food vouchers and other vouchers	Health care card and live in Heidelberg, Heidelberg West/Heights, Ivanhoe, Rosanna, Eaglemont, Viewbank, Bellfield, Diamond Valley and Yallambie	80 Hawdon Street, Heidelberg, 3084 Ph: 9459 5959 Mon-Fri 10am-4pm www.bansic.org.au	Monday to Friday 10am-4pm
	Olympic Adult Education	Community meal	None	233 Southern Road, West Heidelberg, 3081	Last Monday of the month 12-1pm
	Banyule Community Health Service	Food vouchers	Health care card and live in Banyule	21 Alamein Road, West Heidelberg, 3081 Ph: 9450 2000 3/25-33 Grimshaw Street, Greensborough 3088 Ph: 9433 5111	Monday to Thursday 8.30am-6pm Fri: 8.30am-5pm
	Salvation Army Greensborough	Food parcels, Food vouchers	Health care card and live in Briar Hill, Eltham, Greensborough, Lower Plenty, Macleod, Montmorency, Rosanna, Watsonia, Yallambie, Viewbank.	2 Flodden Way, Greensborough, 3088 www.salvationarmy.org.au Ph: 9432 1961	Monday, Wednesday, Thursday, Friday in the mornings (by appointment)
	Salvation Army Preston	Community meals, Food parcels, Food vouchers	Health care card and live in Heidelberg, Heidelberg Heights, Heidelberg West, Ivanhoe, Bellfield	263 Gower St Preston 9471 9111	Open Monday, Wednesday, Thursday, Friday, 9.30am-3.30pm
	The Salvation Army Plenty Valley	Community meals, Food parcels, Food vouchers	Health care card and live in Bundoora	Cnr Morang Dve & The Fred Hollows Way, Mill Park (03) 9436 4681	Tuesday, Wednesday, Thursday 9am-4pm
	Diamond Valley Foodshare	Food parcels, community meals - food distribution	Referral from other service and live in Banyule	203 Henry St, Greensborough Ph: 9432 8274 or Ph: 9467 3028,	Monday-Friday at 1-3pm
	Livingstone Community Centre	Food Bank	Centrelink or Pension card and live in Banyule	Ivanhoe Baptist Church 1 Livingstone Street, Ivanhoe Ph: 9497 2014	Tuesday: 2-4pm (by appointment)
	3081 Angels	Childrens clothes, toys and baby needs	Referral from other service and live in Heidelberg West	21 Alamein Road, West Heidelberg, 3081	N/A
	Exodus	Community meal. Food parcels and hampers	Live in Heidelberg West	Bell Bardia Public Housing estate – West Heidelberg 9457 7593	Community Meal on Wednesday evening
	All Saints Church Greensborough	Community meals and Food parcels	Live in Greensborough	14 Church St Greensborough Ph.: 9435 5266	Third Wednesday of the month 12-2pm
	Salvation Army Asylum Seeker Support Service *	Food vouchers and other vouchers	None	16 Tinning Street Brunswick (03) 9384 8333	Open 9:30am - 3:00pm Monday, Wednesday and Friday
	Asylum Seeker Resource centre *	Community lunch, food bank and material aid	None	214-218 Nicholson Street t: 03 9326 6066 Footscray	Community lunch Monday to Friday Foodbank can be visited once per week
	Asylum Seeker Welcome Centre*	Community Meals Program	None	212 Sydney Road Brunswick 9388 2459	Tuesday Dinners – 7:00pm (fortnightly) Thursday and Saturday Lunch – 1pm (weekly) Saturday Lunch – weekly 1:00pm

English Classes	Watsonia Library	Conversational class	None	4-6 Ibbottson Street Watsonia Victoria Phone: (03) 9435 2397	Friday 2-3pm
	Ivanhoe Library	English Conversation Class	None	255 Upper Heidelberg Rd, Ivanhoe VIC 3079 (03) 9497 5780	Friday 10-11am
	Olympic Adult Education	English Conversation Class	None	Alice House 101 Ramu Pde, West Heidelberg	Tuesday and Thursday 10-12
	Asylum Seeker Resource centre *	English Conversation Classes	None	214-218 Nicholson Street t: 03 9326 6066 Footscray	Monday to Friday in the morning
	Asylum Seeker Welcome Centre*	English conversation classes	Open only to Asylum Seekers	212 Sydney Road Brunswick 9388 2459	Monday 2pm-3:30pm Tuesday 6pm-7pm Thursday and Saturday 2pm-4pm
	Adult Migrant English Program - this program is delivered by Olympic Adult Education, Northern Melbourne Institute of Tafe (NMIT) and AMES *	510 hours of free english classes	Available to people on humanitarian or temporary protection visas (note this does not include bridging visas)	Olympic Adult Education: 94502665 NMIT: 1300 062 314 AMES: 13 2637	Call to enquire about running times of English classes
Maternal and Child Health	Banyule City Council	Maternal & Child Health & Immunisation	None	M&CH - Ph: 9457 9960 12 centres across Banyule. Immunisation - Ph: 9457 9965 www.banyule.vic.gov.au	10 public immunisation sessions held every month across Banyule
Housing	Haven; Home, Safe*	Homeless Access Point. Information on crisis and long term housing options. Limited access to Housing Establishment Funds	People on low income, including asylum seekers, who live in Banyule	52-56 Mary Street, Preston, 3072 Phone: +61 3 9479 0700 preston@hhs.org.au www.havenhomesafe.org.au	Phone for appointment, limited availability for drop in assistance.
	Banyule Housing and Support Group	Support and Referral	Live in Banyule	03 9431 4746	Phone for appointment. Open Monday to Friday 9am-5pm.
Healthcare	Banyule Community Health Service	Bulk-billing GP	Medicare card	21 Alamein Road, West Heidelberg, 3081 Ph: 9450 2000 3/25-33 Grimshaw Street, Greensborough 3088 Ph: 9433 5111	Monday to Thursday 8.30am-6pm Friday: 8.30am-5pm
Legal Advice and Assistance	West Heidelberg Legal Service	Legal Aid (not immigration)	Health care card	21 Alamein Road, West Heidelberg, 3081 Ph: 9450 2000	Monday to Friday: 9am-4.30pm
	Spectrum Migrant Resource Centre*	Migration advice	immigration assistance is only available to Humanitarian/Refugee/Protection Visa holders who have been in Australia 5 years or less.	1, 306-308 Bell Street Preston VIC (03) 9496 0200	Monday to Friday 9am-5pm
	Refugee and Immigration Legal Centre *	Free legal advice for Asylum Seekers, refugees and disadvantaged migrants	None	Level 1, 121-123 Brunswick Street Fitzroy 9413 0100	Advice Line: 9413 0100 Wednesdays and Fridays 10am-2pm
Settlement Services	Spectrum Migrant Resource Centre*	Case management, community development and youth programs	Permanent residents who have arrived in Australia during the last five years as: <ul style="list-style-type: none"> humanitarian entrants family stream migrants with low levels of English proficiency 	1, 306-308 Bell Street Preston VIC (03) 9496 0200	Monday to Friday 9am-5pm

* Denotes services located outside of Banyule but servicing residents from Banyule