Banyule STATE OF THE ENVIRONMENT REPORT

2019-2020







Banyule City Council is proud to acknowledge the Wurundjeri Woi-wurrung people as traditional custodians of the land and we pay respect to all Aboriginal and Torres Strait Elders, past, present and emerging, who have resided in the area and have been an integral part of the region's history.



Introduction

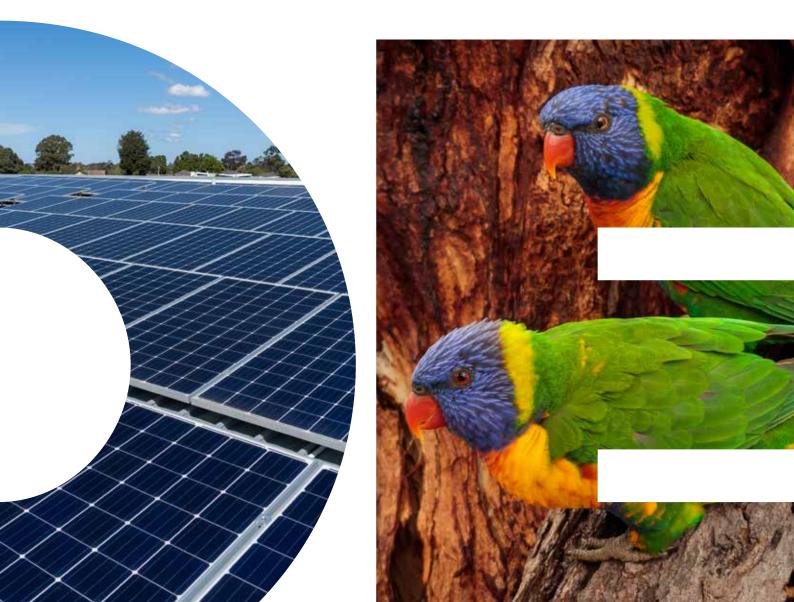
The State of the Environment report is an annual glimpse into the work Banyule City Council delivers to make sure our natural environment is healthy, green and actively cared for.

This work has been carried out by a range of portfolios across the organisation and delivers on the strategic objectives in Banyule's Council Plan 2017 – 2021.

Since late 2018 Council has significantly increased its focus on strong climate action. Council recognised that it needed a plan for organisational emissions to ensure we were displaying leadership and acting responsibly. Council has also developed a plan for supporting our community in their efforts to reduce emissions. From 2020 this report will have a lens of Climate Action, in recognition of our Corporate Emissions Reduction Plan (CERP) adopted in December 2019 and our Community Climate Action Plan (CAP) adopted in August 2020.

Through the development of our new Council Plan and Council Vision we will see Climate Action be embedded across council, into all the work we do.

In this year's State of the Environment (SOE) Report you will see this work has already started across our Planet and Place priorities.



A strong and diverse ecosystem is one of the most important attributes of a resilient community. Banyule is lucky to have many parks, bushland reserves and green spaces within the municipality and it is important that we are continually improving biodiversity in these spaces to ensure our environment can cope with the more extreme weather that the changing climate will bring.

This Financial Year (FY) saw an uptick in planting with the aid of redeployed staff during the COVID 19 restrictions. 22,362 indigenous plants went in over the FY up over 7,000 from last FY.

As part of Banyule's feral animal control program the Bushland Management Unit has been engaged in reducing fox numbers in biodiversity hotspots such as Banyule Swamp, which provides sanctuary to countless native bird species.

Banyule City Council presented 16 free events as part of the Spring Outdoors program which included counting Eltham Copper Butterfly caterpillars with the Bushland Rangers, going on a guided walk through the wildflowers and birdwatching with experts. This program aims to encourage the community to get outdoors and enjoy experiences in our natural and open space.

Our popular Gardens for Wildlife program started as planned in April 2020, the program was made available to all 20 households who signed up, in a COVID safe way, with a series of prerecorded videos and phone consults with garden experts.

Indigenous species planted in bushland reserves 2019/20: 22,362 plants, made up of 17,962 indigenous tube stock and 4,400 seedling cells.

Indicators

Friends of group volunteer hours 2019/20: 1,134 hours, this is down on last FY due to COVID19 restrictions on gatherings.



case study Working together for better outcomes

The Banyule Bushland Management Team is honoured to have worked with the Wurundjeri Woi wurrung Cultural Heritage Aboriginal Corporation's Narrap Ranger team, a natural resource management team that supports the Council's aspiration to provide a holistic approach to working on Wurundjeri Woi wurrung traditional country.

Together with the Narrap Rangers, the Banyule Rangers have enjoyed a highly productive planting season. With their goal of enriching the biodiversity at key revegetation sites within Banyule Flats, they have planted over 900 indigenous grasses, herbs, shrubs and trees. These valuable additions enhance the beauty of the natural landscape and will provide habitat for native wildlife. The Narrap Rangers also assisted with ecological spot burning and the removal of exotic trees that would otherwise exclude indigenous plant regeneration.



case study The Banyule Northern Grassland Reserve

Remnant vegetation within the Banyule Northern Grassland Reserve belongs to the ecological community 'Grassy Eucalypt Woodland of the Victorian Volcanic Plain' which is listed as endangered under the federal Environment Protection and Biodiversity Conservation (EPBC) Act. Less than 1% of this ecological community remains in Victoria.

The Bushland Management Unit (BMU) has been working to deplete the weed species present in the reserve and reintroduce Kangaroo Grass. This indigenous grass would have been dominant prior to European settlement but has been outcompeted for space by the introduced grasses.

BMU worked with the Friends of Darebin Creek to plant 4000 kangaroo grasses and with its tussock form and summer growth it has begun to outcompete the annual weeds, which generally emerge during winter.

Over the coming years, the planted sections of Kangaroo Grass will be managed through consistent burning regimes to stimulate natural regeneration and further combat weeds. The BMU will then look to reintroduce a range of herb species including indigenous peas, daisies, and lilies to further enhance the biodiversity and habitat values of the Banyule Northern Grassland Reserve. With the prospect of generally drier conditions in the future, successfully establishing a healthy population of the resilient Kangaroo Grass will be key to ensuring the overall health of the reserve.

Explainer

Why we use tubestock

Tubestock is the preferred size of growing pots from wholesale nurseries when supplying councils and other revegetation organisations. The internal design of the pots enables the plant, from seed or cutting, to establish a root system that is trained downwards towards an open mesh like base to as to prevent root-spiraling (as seen in larger rounded pots), which can stunt plant growth. The size of the tubestock is ideal for planting into the field or garden with minimal soil disturbance. The pots also have enabled development of specific planting tools like the Hamilton Tree Planter that is deigned to the shape of the tubestock pot. The added benefit is that most nurseries will also recycle the pots making them highly environmentally sustainable.



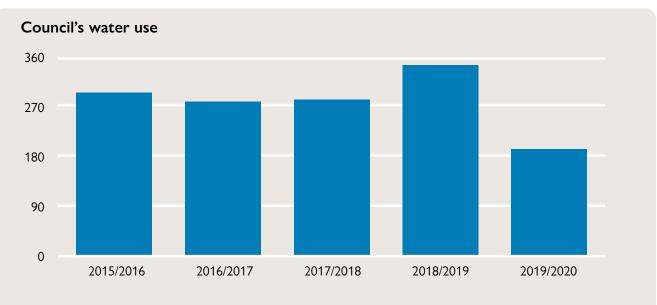


Climate change is already affecting the way water flows through our municipality, with more intense storms leading to erosion and higher levels of pollution from storm water entering the waterways. These flows are also putting pressure on our built assets. The way we manage water now and into the future will ensure our municipality is resilient to the changes we will experience as the climate changes.

While Spring 2019 was a little drier than usual, Melbourne had a particularly wet summer in 2019-20 with lower

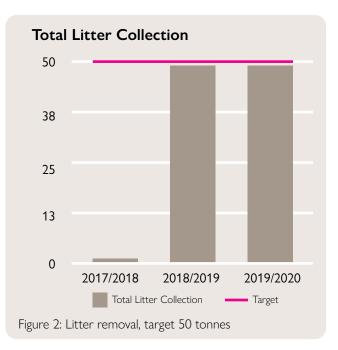
irrigation requirements across our parks, street trees and sporting ovals. This resulted in a significantly lower level of water use than usual in our peak irrigation season.

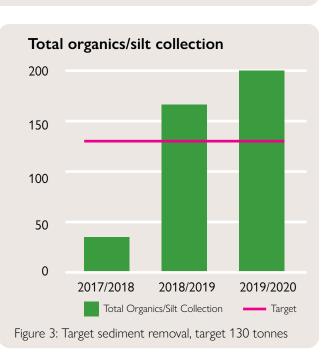
Cleaning of litter traps scheduled in late June was moved to July due to heavy rain, but the amount of litter removed was very close to the 50-tonne target. The sediment target was exceeded with a large removal of sediment undertaken at the Chelsworth Park Stormwater harvesting sediment pond, increasing our overall total.



Indicators

Figure 1 – Council's greenhouse gas emission volumes over time (tonnes)









CASE STUDY

Rewatering Banyule Billabong

Banyule Billabong, situated in Viewbank, is an important billabong on the Yarra floodplain. It is home to many special plants and animals and has a deep cultural connection for the Wurundjeri Woi-wurrung people. Due to its uniqueness, Melbourne Water, Banyule Council, Parks Victoria and Wurundjeri Woiwurrung Corporation have been investigating the long-term water needs of Banyule Billabong to ensure the site's ecological, cultural and liveability future.

Generally, billabongs are former paths of a river that have been cut off, Banyule Billabong fills periodically from high flows of the Yarra River, though Melbourne's growth has affected the river and has reduced how frequently the billabong fills. This means that the billabong doesn't receive the watering it needs to support the vegetation in and around it.

In order to protect and maintain the billabong's ecological character, in 2019 Banyule delivered environmental water to the site to mimic what would naturally occur. Water has been pumped from the Yarra River, and accounted for under Yarra River's Environmental Entitlement, held by the Victorian Environmental Water Holder (VEWH).

Monitoring is being undertaken to understand how the billabong adapts to new water levels, and how its vegetation responds.

Removing waste from the gross pollutants trap at Chelsworth Park



In December 2019 the Corporate Emissions Reduction Plan (CERP) was adopted by Council with a goal of carbon neutral operations by 2028. This plan was beginning to be implemented from day one, with our program delivery receiving a boost.

Banyule's total solar capacity reached a million kW with new installations on 6 sites, including an expansion of the solar system at 1 Flintoff

A two-year Solar Savers bulk buy scheme for residents commenced, leading to a total of 37 residents, including 7 pensioners, installing solar PV in 2019/20. Combined, these systems will produce over 250,000 kWh/year and GHG savings of 280 CO2-e/year. This equates to approximately \$62,000 in savings on energy bills.

Council owned buildings received energy and water efficiency upgrades, including leisure facilities, sports pavilions, community halls and MCHCs (Maternal and Child Health Care centres). The 30 upgrades included LED lighting, heating/ cooling systems, hot water systems, insulation, new appliances and draught proofing.

Banyule's EV (Electric Vehicle) Fleet increased by four new vehicles, as work towards a zero emissions fleet continues.

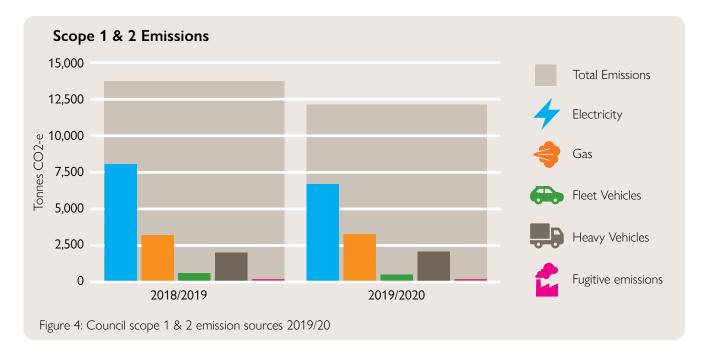
Council has now implemented a utility billing software system, which provides carbon inventory management. The goal is to have Council's carbon inventory at the click of a button. This will ensure our progress can be tracked accurately in working towards our zero net emissions target.

Explainer

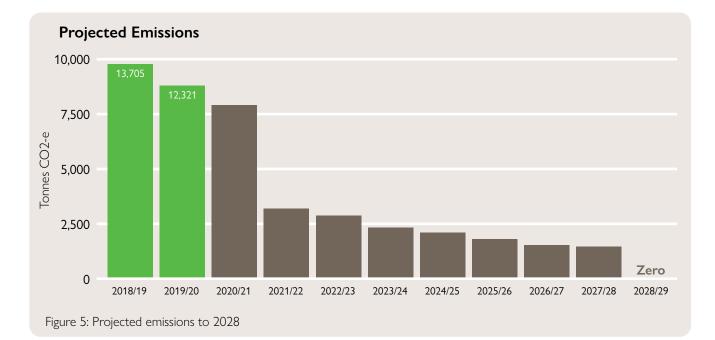
Baseline Year

It is important to have a baseline year to be able to track your progress while undertaking initiatives to reduce your carbon emissions. Our baseline year is 2018/19, as we know we have accurate data for this year to compare against. In the future we will be able to pull out our emissions profiles for different asset types, emission types and even specific buildings. This will help inform our evaluation of carbon reduction initiatives. Scope 1 & 2 emissions sources are those that Council has direct power over. This is where we will concentrate our efforts in the first few years of our CERP, and where we will be able to see big declines.

As you can see in figure 4, electricity and gas are our biggest emissions sources. That's why we're focussing on the roll out of solar panels and energy efficiency upgrades. We've also begun investigations into turning lvanhoe Leisure Centre all-electric, as one of our biggest gas users, this would be a huge gain in our journey to zero emissions.



Our actions over the next eight years will see us reduce our emissions to net zero, as you can see in figure 6. This shows our trajectory going forward with projected emissions, including a big drop in July 2021 when we make the switch to 100% Greenpower.



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Energy

Council Scope 1, 2 & 3 Emissions 2019/20 - 14,061T

Going forward Council will be reporting on its scope 1, 2 & 3 emissions. This is a change from previous SOEs where we reported on scope 1 & 2 only.

Scope 1 & 2 are those sources that Council has direct control over like electricity use in buildings. Scope 3 emissions include things such as;

- Corporate waste
- Catering
- Paper
- Printing
- Staff travel
- Water
- Asphalt

We have added scope 3 to our reporting as this is a requirement of carbon neutrality certification under the Climate Active (previously NCOS) standard.

Council emissions are down in 2019/20, to 14,061T from 15,616T, as we begin to implement the Corporate Emissions Reduction Plan (CERP). With new solar coming online and 30 buildings receiving energy efficiency upgrades our work is beginning to pay off. We also saw a drop in emissions due to COVID 19, with less fleet cars on the road and less energy use at our leisure facilities and office buildings.

CASE STUDY

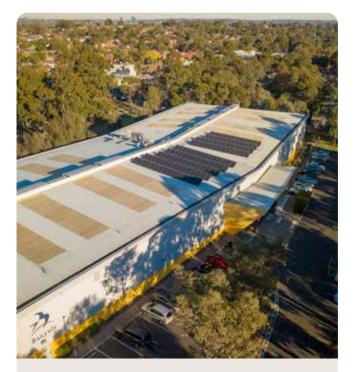
Community Energy Service

In September 2019 Banyule City Council launched a new Community Energy Service. The service supports residents to better understand their household energy performance and reduce energy costs with a series of newly developed Bring Your Bills and Energy First Aid events.

At the Bring Your Bills Day events residents can;

- gain insights on their rights in obtaining a better offer from energy retailers;
- understand household energy performance and ways to save energy at home;
- access government energy concessions;
- explore solar subsidy programs.

At one of these events, a resident from Watsonia found savings of almost \$2,000 on their energy costs. They also learnt how they could save up to 10% on their cooling costs with a slight change of the thermostat settings.



case study Solar Roll Out

It is estimated that the Solar Roll Out in 2019/20 will result in a reduction of energy consumption of over 280,000 kWhr/year of electricity, saving \$60,000 or 305t greenhouse gas.

These savings are coming from the roof top solar photovoltaic (PV) systems installed on five sites which hold recreational and community services, these are;

- Nets Stadium additional 122 kW solar system (total 158 kW)
- Noah's Ark disability service provider- 10 kW solar system
- Concord Playgroup 10 kW solar system
- Briar Hill Preschool 10 kW solar system

On top of this, in the two years to the end of June 2020, the 194kW Watermarc/1 Flintoff systems had jointly generated a total of:

- 87,600 kWh (enough to power about 19 typical households for one year)
- Reduced Banyule Council's greenhouse gas (GHG) emissions by 307 tCO2-e (equivalent to taking about 68 medium sized cars off the road for one year)
- Saved Council over \$50,000 in electricity costs.

CASE STUDY

Community Climate Action Plan

In 2019 Banyule began community consultation on our Community Climate Action Plan (CAP). This plan is all about how Council can support the community to reduce emissions to zero. While our CERP sets a roadmap for how Banyule Council can reduce its own operational emissions to zero by 2028, Council is just one organisation in the municipality.

Banyule wants to show leadership in emissions reduction, while also supporting the community to lower their emissions.

In 2019 we opened a discussion with the community as the first step to developing the Community Climate Action Plan (CAP). We ran focus groups, pop ups, an environmental forum & an online hub for input.

This consultation formed the basis of our plan to become a carbon neutral Banyule community by 2040.

This plan details how Council can be;

- a collaborator, working in partnership with households, community groups and businesses in Banyule, as well as with the Northern Alliance for Greenhouse Action (NAGA) Councils and other levels of government;
- an enabler, facilitating others' action through training, grants and other financial assistance;
- an educator, providing information and advice, a trusted, third party that can help inform the choice of services and providers;
- a broker between players within and beyond the municipality;

Z Banyule

Community

Climate Action Plan (CAP)

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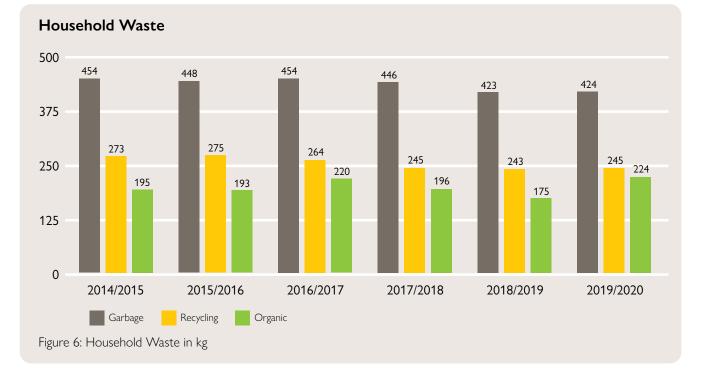
 an advocate, to State and Federal governments for changes that are beyond our direct control and mobilising the community for support.

The plan will be officially launched in late 2020.

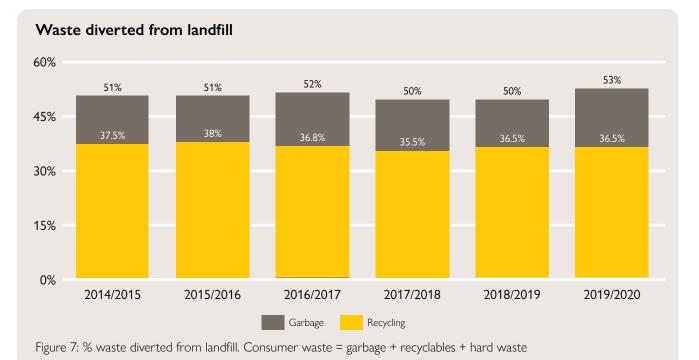
Waste

Landfill and recyclables amounts collected in 2019/20 are unchanged. Organic waste has increased due to the large amount of rain leading to increased growth in the municipality's private gardens. We have also seen an increase in green waste as residents spend more time at home and in the garden due to the COVID 19 restrictions.

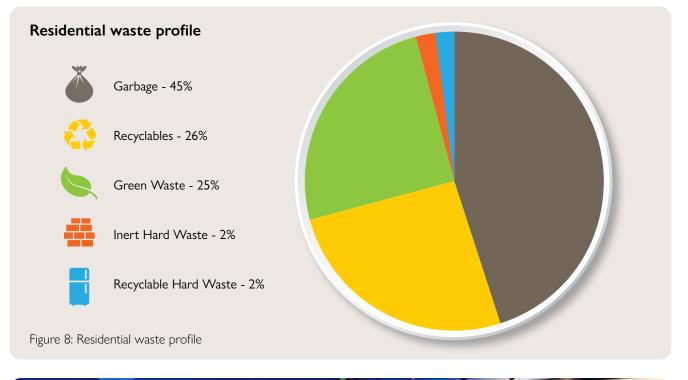
Indicators



TOWARDS



10 BANYULE **STATE OF THE ENVIRONMENT REPORT** 2019-2020





case study *The Rethink Centre*

The Rethink Centre's education program aims to stimulate waste avoidance behavior and resource recovery participation in all consumers.

One of the year's highlights is the emergence of program participation spanning the early learning years and the first years of primary school.

Apollo Parkways preschool children as young as four delighted in the waste avoidance and food waste recycling education incursion, The Litter Sisters Do Lunch, delivered by Rethink Centre performers.

While all Year 3 Apollo Parkways Primary School students enjoyed the Centre's Recycle it Right Show performed by the Material Girls.

The use of the Centre by the food and beverage packaging industry continues to grow. The industry association, the Australian Institute of Packaging, used the Centre yet again to deliver design for sustainability workshops to members.

While the packaging manufacturer Tetra Pak Oceania sponsored a series of sessions for their staff to better understand the implications of packaging design on resource recovery.

Stewardship

The people who make up our community are our most valuable asset in enhancing and protecting our natural environment. Without the whole community on board we cannot reach our climate action objectives outlined in our Community Climate Action Plan.

Stewardship describes our relationship to place and our responsibility to ensure future generations will have rich and healthy ecosystems.

The Stewardship portfolio at Banyule encompasses capacity building, community engagement and support for community projects.

The year 2019/20 saw extensive community consultation on our Community Climate Action Plan (CAP), a review and reformation of our Environmental Advisory Committee, a program of environmental education with the Homework Club at Shop 48, a review of our Greenwrap e-newsletter to move to monthly, with subscriptions raising to over 1000, as well as our usual roster of sustainability events.



case study Upskilling Workshops

Banyule Council offered a series of upskilling workshops to the community in 2019/20. These workshops were designed to support our community of environmental volunteers build capacity around the issues they are passionate about, and support council to reach the Planet priorities.

These workshops covered topics such as Social Media Promotions, Resilience, Conservation, Plant ID and Grant writing.



case study Environmental education at Shop 48

In 2019 Banyule Council teamed up with Himlo Community Connect at Shop 48 to bring a series of environmental education classes to Homework Club.

Homework Club meets up twice a week during School terms to have a feed, catch up with some school work and friends from Schools across Banyule.

The program was aimed at making sure the kids in Banyule know about the importance of the natural places in their suburbs and can get out and enjoy them.

The environmental lessons included talks and activities inspired by locally indigenous flora and fauna and described how they thrive in Banyule. We learnt about wildlife corridors and the ecosystems that protect our local plants and animals, as well as us humans.

The program also included a field trip to Darebin Creek in West Heidelberg, where we looked for Sugar Gliders in the nesting boxes and judged the quality of the water through examining the water bugs.





CASE STUDY

Home Harvest

In early 2020 around 450 community members from both Banyule & Nillumbik gathered at Edendale Farm for the fifth year in a row to celebrate the summer harvest. They enjoyed a picnic, cooked up by professional chefs with the help of the Eltham High hospitality students. The ingredients for the feast were lovingly grown in the backyards and community gardens of the two municipalities.

The waste free event included live music, low carbon games, and activities promoting sustainability. It was a great display of a community dedicated to local food & sustainable living.

Tree Care



Indicators

Banyule Tree Care unit has been proactive in removing trees with low life expectancy and little shade provision to make space for new plantings in the future. Newly planted trees have continued to be more advanced larger stock with opportunity to be established as long lived high benefit trees.

2963

Total trees planted in streets, parks and bushland

1460

Net gain of trees in Banyule public spaces 2019/20

CASE STUDY

Tree Care Team

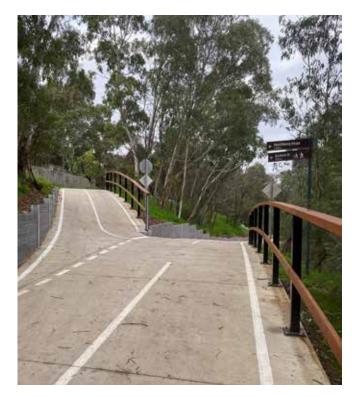
The Tree Care team is made up of qualified and passionate arborists that maintain 65,000 street trees as well as trees in public parks and reserves.

To keep these trees healthy and safe Council undertake maintenance pruning activities which can include;

- clearance around assets such as powerlines, roads, footpaths and signage
- formative pruning to shape into a suitable amenity tree
- property clearance when impacting on dwellings

This ensures that trees can be retained and remain healthy. These trees provide a huge benefit to our municipality, cleaning our air and reducing the heat island effect in our activity centers.

Sustainable Travel



Banyule City Council built 1,433 linear metres of shared trails and paths in 2019/20. This include Stage 1 of the Darebin Creek Trail upgrade in Bellfield and park improvement works at Kalparrin Gardens in Greensborough.

Banyule City Council is committed to a city with accessible, sustainable and active communities, with good access to jobs, education, shopping and community opportunities within a safe transport network.

As we know the transport sector (excluding aviation and shipping) is the second largest contributor to greenhouse gas (GHG) emissions worldwide.

Walking and cycling not only supports the environment but it comes with significant physical and mental health benefits. It is also often the cheapest and most efficient way to travel around local areas, reducing congestion and parking demand on our roads.

Our Sustainable Transport team encourages people to embrace these benefits and increase their use of active transport for local journeys and recreation.





CASE STUDY

Bicycle use booms and Banyule joins BikeSpot

Since March communities across Melbourne have bought, borrowed and rented bicycles in unprecedented numbers, using them to exercise and enjoy physically distanced, sustainable and low-cost transport.

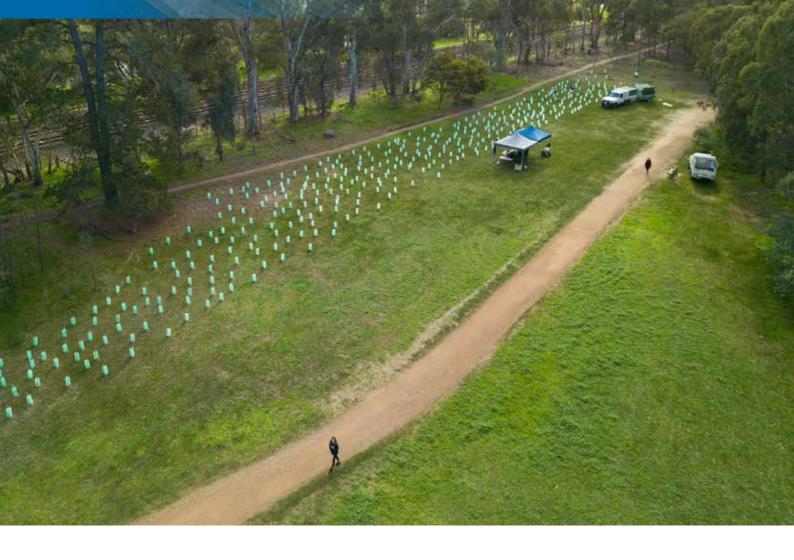
Bike counts across Melbourne, including within Banyule, have shown a marked increase in the use of shared use paths and trails. On the Darebin Creek Trail at Sparks Reserve in Ivanhoe we have seen daily cyclist volumes increase from 181 in 2019 to 327 in 2020 to date.

In 2020 Banyule City Council became a project partner of BikeSpot 2020, an online engagement project that provided an opportunity for our residents to share their perceptions of cycling safety at different locations. 185 locations were nominated within the municipality.

Key findings from the study included that cyclists and drivers want dedicated space from other transport modes; that traffic speed causes the most stress for cyclists and that if we want more confident riders, we need to build a connected network.

This work will support the development of the Banyule Bicycle Strategy and associated action plan as well as provide evidence for advocacy and capital works projects.

Nature Play and Playgrounds



COVID19 restrictions in 2020 have resulted in open space throughout Banyule being more intensively used by the community. According to Government data, visits to parks increased under stage four restrictions by 12 per cent across metropolitan Melbourne.

Whilst visitation to parks and reserves increased, the way these spaces are used changed dramatically.

Whilst open space traditionally provide opportunities for people to gather and socialise, Department of Health and Human Services (DHHS) restrictions introduced in the interest of public safety (including the closure of facilities such as playgrounds, communal outdoor exercise equipment and skate-parks and cancellation of community sports) resulted in parks and reserves being used more as transitional spaces for unstructured exercise including yoga, walking, running and bike riding.

Whilst used differently, open space in Banyule continues to play an important role in community health and well-being by providing opportunities for physical activity as well as maintaining psychological health.







case study Banyule Flats and Plenty Yarra Trail Treasure Hunt Maps

As part of the COVID safe nature play program Banyule commissioned two talented local artists to create 'treasure hunt maps' of local trails for our community to explore. These maps are easy to follow, and highlight points of interest along the routes, including birdlife, secret paths and old orchards! These maps will provide individuals and families of all ages with an exciting way to engage with two beautiful areas of Banyule parkland as they walk, cycle or enjoy the view from the stroller.

To find the maps and start your adventure, go to banyule.vic.gov.au/treasure

CASE STUDY

Creative Nature Play

Nature Play looked a little different in 2020. As the COVID19 restrictions kept everyone local, Banyule Council set up a webpage to help kids experience nature, even while having to stay home.

The webpage offered downloadable activities, like the treasure map pictured, as well as live craft workshops and pre-recorded videos.

The resources were all developed by creative local artists and nature lovers, who were also stuck indoors!



2018/19 Indicator	2017/18	2018/19	2019/20
Biodiversity			
Friends of group volunteer hours	912	1,884	1,134
Indigenous species planted in bushland reserves	10,870	15,130	22,362
Buy 1 get 1 free vouchers claimed by residents	179	243	265
Water			
Banyule Council water use	286 ML	348 ML	196.7 ML
Litter collection from storm water harvesting (target 50T)	1 T	49 T	49T
Waste			
Landfill waste per household	446 kg	423 kg	424 kg
Recyclables per household	245 kg	245 kg	245 kg
Organic waste per household	196 kg	174.7 kg	224.7 kg
Waste diverted from landfill	49.7%	49.7%	52.5%
Students attending the ReThink Centre	1739	2292	1892
Energy			
Council greenhouse gas emissions	15,308T (Scope 1 & 2)	15,616T (Scope 1,2 & 3)	14,061T (Scope 1,2 & 3)
Home energy audits	N/A	35	30
Stewardship			
Greenwrap subscriptions	547	717	996
Grant applications	19	19	36
Tree Care			
Council tree plantings in streets, parks	4922	3226	2963
Net gain of trees on public land	N/A	1581	1460
Carbon sequestered in Council trees	31,081.9T		
Pollution removed by council trees	12,432kg/yr	12,432kg/yr	
Planning			
Permit applications received for tree removal	558	325	516
Permits issued for tree removal	425	175	335
Sustainable Travel			
Linear metres of shared paths/trails upgraded	575	813	1433

Photography supplied by Tom Crawshaw and Kylie D'Amico of the Banyule Bushcrew, and Masterworks.



How to contact your Council

For all enquiries or information about any Council services: Telephone: **9490 4222**

Email: enquiries@banyule.vic.gov.au

Website: www.banyule.vic.gov.au

Fax: 9499 9475

If your hearing or speech is impaired, you can call us through the National Relay Service on **133 677** (TTY) or **1300 555 727** (ordinary handset) and ask for 94904222.

Postal Address:

PO Box 94, Greensborough 3088 DX 97904 Ivanhoe

Council Service Centres:

Greensborough: Level 3, 1 Flintoff Street Ivanhoe: 4 Bond Street, Ivanhoe Rosanna: 72 Turnham Avenue (inside Rosanna Library)

Office Hours of Opening:

Greensborough & Ivanhoe: Monday – Friday 8.30am – 5pm Rosanna: Monday – Friday 10am – 12noon and 1pm – 4pm

Interpreter service:

If you need an interpreter, please contact TIS National on 131 450 and ask to be connected to Banyule Council on 9490 4222.

إذا كنتم بحاجة إلى مترجم. الرجاء الاتصال بالخط القومي لخدمة الترجمة الهاتفية TIS على الرقم 131 131. واطلبوا إيصالكم ببلدية بانيول على الرقم 4222 9490.

若你需要口譯員,請致電131 450聯絡TIS National,要求他們為你 致電9490 4222接通Banyule市政廳。

Ako vam je potreban tumač, molimo vas, nazovite TIS National na broj 131 450 i zatražite da vas se spoji sa Vijećem općine Banyule na broj 9490 4222.

Αν χρειάζεστε διερμηνέα τηλεφωνήστε στην Εθνική Υπηρεσία Διερμηνέων Μεταφραστών στον αριθμό 131 450 και ζητήστε να σας συνδέσουν με τη Δημαρχία Banyule στο 9490 4222.

Se hai bisogno di un interprete chiama TIS National al numero 131 450 e chiedi di essere messo in comunicazione con il Comune di Banyule al numero 9490 4222.

Ако ви треба преведувач ве молиме јавете се на TIS National на 131 450 и замолете да ве поврзат со Banyule Council на 9490 4222.

如果你需要一名翻译,请打电话到国家电话翻译服务处(TIS National) 131 450,再转接到Banyule市政府9490 4222

Haddii aad u baahan tahay mutarjum wac khadka qaranka oo ah TIS 131 450 weydiina in lagugu xiro Degmada Banyule tel: 9490 4222.

Nếu cần thông dịch, xin gọi cho TIS Toàn Quốc qua số 131 450 rồi nhờ họ gọi cho Hội Đồng Thành Phố Banyule theo số 9490 4222 giùm quý vị.

